

Fax: (804) 662-9354

Website: [www.vda.virginia.gov](http://www.vda.virginia.gov)

Serves ages 60 and over. Investigates complaints made by or on behalf of an elderly person.

### **Tax Relief for Elderly/Disabled**

#### **Persons**

Chesapeake Commissioner of the Revenue

306 Cedar Road

Chesapeake, VA 23320

Phone: 382-6698

Fax: 382-8369

Email: [lconnor@comrev.cityofchesapeake.va.us](mailto:lconnor@comrev.cityofchesapeake.va.us)

Provides real estate tax relief to residents who meet certain requirements. Applications must be filed with Commissioner of the Revenue no later than May 31 of the taxable year.

### **Virginia Department for the Aging**

1610 Forest Avenue Suite 100

Richmond, VA 23229

Phone: (804) 662-9333

or toll free 1-800-552-3402

Fax: (804) 662-9354

Website: [www.aging.state.va.us](http://www.aging.state.va.us)

Email: [aging@vda.virginia.gov](mailto:aging@vda.virginia.gov)

Serves ages 60 and over. Hours are 8:15 a.m. to 5 p.m. Monday – Friday. Offers information and referral for services; publishes a quarterly newspaper.

### **Wesley Community Service Center**

1701 Elm Avenue

P. O. Box 1396

Portsmouth, VA 23704

Phone: 399-0541

Fax: 397-4151

Website:

[www.wesleycommunitycenter.com](http://www.wesleycommunitycenter.com)

Serves all ages Hours are 9:00am-5:00pm, Monday-Friday. Offers multiple services and advocacy to neighborhood families in a community center. Provides hot meals to the home-bound elderly.

## **EMERGENCY/**

## **GENERAL**

### **Advanced Aero Medical Air Ambulance**

Phone: 481-1590

### **Air Ambulance by Air Response**

Phone: 1-800-631-6565

Fax: 1-888-631-6565

### **Bureau of Emergency Services**

3661 E. Virginia Beach Blvd

Norfolk, VA 23502

Phone: 441-5600 (Agency)

441-5601 (Intake)

911

Fax: 466-9387

Business hours are 8:00am-5:00pm, Monday-Friday. The office of Emergency Services provides coordination for emergency services in the event of a natural disaster or civil defense for the City of Norfolk.

### **Chesapeake Ambulance and Rescue Squad**

Phone: 382-6495 (non-emergency)

911 (emergency)

Serves all ages. Provides emergency services for all Chesapeake residents. Can go to various hospitals, however, in emergency situation goes to closest facility. They do not act as a transport service.

**Community Resources Network  
(CRN)**

c/o Chesapeake Human Services  
100 Outlaw Street  
Chesapeake, VA 23320  
Phone: 382-2239  
545-4075 (Our House)

Hours are 9:00am-2:00pm, Monday-Friday. CRN renders assistance to those residents of Chesapeake who are in need of food shelter and utilities via a partnership with local churches, businesses and concerned individuals. CRN offers an emergency food closet, financial assistance (rent, mortgage, utility assistance) and operates a shelter (Our House) for homeless families.

**Crisis Hotline**

2206 Executive Drive, Suite A  
Hampton, VA 23326  
Phone: 1-800-950-3434

Gives emergency assistance and intervention for a variety of mental health programs. This is only to those they have contract with. No free evaluations given.

**Crisis Line**

Phone: 423-4000  
627-5433  
(Virginia Beach Psychiatric Center)

Serves all ages. 24 hour hotline. Free referrals.

**Police Departments**

Chesapeake  
Phone: 382-6161

Norfolk  
Phone: 441-5610

Portsmouth  
Phone: 393-8814

Suffolk  
Phone: 925-6375

Virginia Beach  
Phone: 427-5000

**Project Lifesaver International**

815 Battlefield Blvd. South  
Chesapeake, VA 23322  
Phone: 546-5502  
Fax: 546-5503  
Website: [www.projectlifesaver.org](http://www.projectlifesaver.org)

Provides emergency response to locate and return those who wander and become lost. Establishes agencies, trains personnel and assists with equipment and technology to help safeguard.

**React International, Inc.**

Tidewater Team CO53  
P.O. Box 2582  
Virginia Beach, VA 23452  
Phone: 456-2766  
Website: [www.reactintl.org](http://www.reactintl.org)  
Email: [breaker9@aol.com](mailto:breaker9@aol.com)

Available 24 hours a day. Provides public service communications to individuals, organizations and government agencies to save lives, prevent injuries and give assistance as needed.

**Runaway Hotline**

Phone: 498-HELP (local)  
Fax: 340-5768

24 hour crisis intervention telephone hotline for runaway children. Out-of-state runaway assistance. Information and referral. Confidentiality observed.

**Seton House**

642 N. Lynnhaven Road  
Virginia Beach, VA 23452  
Phone: 498-HELP  
Fax: 340-5768

Serves males and females ages 13-17. 24 hour service. This crisis intervention facility provides crisis counseling and referral services to female and male runaways. Offers a 14 day emergency shelter and fosters family reconciliation. Parent’s permission required to be free of contagious diseases and drug dependency.

**Sheriff’s Offices**

Chesapeake  
Phone: 382-6159

Norfolk  
Phone: 664-4700

Portsmouth  
Phone: 393-8210

Suffolk  
Phone: 539-5119

Virginia Beach  
Phone: 427-4555

**Tidewater Emergency Medical Services Council, Inc.**  
855 West Brambleton Avenue Suite 203  
Norfolk, VA 23510  
Phone: 446-5179  
Fax: 4465906  
Website: [www.tidewaterems.org](http://www.tidewaterems.org)  
Email: [tidewater@vaems.org](mailto:tidewater@vaems.org)

Provides emergency response and facilitates regional cooperation, planning and implementation of an integrated

emergency medical services delivery system.

**Virginia Poison Control**  
Medical College of Virginia  
Richmond, VA 23298  
Phone: 1-800-222-1222  
Fax: (804) 828-5291

Serves all ages. 24 hour services, Monday-Sunday. Provides poison control information emergency medical care, health speaker’s bureau, printed materials and films.

**EMPLOYMENT**

**AFL-CIO Greater Tidewater Central Labor Council**  
5307 Virginia Beach Blvd  
Norfolk, VA 23502  
Phone: 461-1240  
Fax 461-1283

Hours are 8:00am-12:00pm, Monday-Friday. Provides a special interest organization which is the governing body for organized labor unions in the area served.

**American Association of Retired Persons/Senior Community Service Employment Program (AARP-SCSEP)**  
201 Granby Street, Suite 314  
Norfolk, VA 23510  
Phone: 625-7001

Serves Senior citizens. Hours are 8:30am-4:30pm, Monday-Friday. Provides temporary part-time employment to persons 55 and over who meet our income guidelines. Enrollees receive on-the-job training, upgrading of marketable skills and assistance in